

CV FOR NANCY BERLINGER, PHD (NOVEMBER 2017)

CURRENT POSITION (JUNE 2002 – PRESENT; July 2000-June 2002 as consultant)

Nancy Berlinger is a Research Scholar at The Hastings Center, an independent, nonpartisan, and nonprofit bioethics research institute founded in 1969 and located in Garrison, New York. Her interests include health care ethics and social ethics in aging societies; health care access for migrants; the management of safety and harm in health care systems, and problems at the intersection of these issues. Berlinger directed the research project that produced a revised and expanded edition of the landmark *Hastings Center Guidelines for Decisions on Life-Sustaining Treatment and Care Near the End of Life* (OUP, 2013). She is also the author of *Are Workarounds Ethical? Managing Moral Problems in Health Care Systems* (OUP, 2016) and *After Harm: Medical Error and the Ethics of Forgiveness* (Johns Hopkins, 2005).

SELECTED RESEARCH PROJECTS AND CONSULTATIONS (present to 2002)

Project Co-Director, Undocumented Patients (Overbrook Foundation; Robert Sterling Clark and Langeloth Foundations via New York Immigration Coalition); Project Co-Director, Aging, Chronic Illness, and the End of Life (Wilson Trust); Project Co-Director, Primary Palliative Care Pathway for Communication About Serious Illness (Milbank and Donaghue Foundations); Project Director, Hastings Center Guidelines on End-of-Life Care (Donaghue and Sussman Foundations); Consulting Editor, Singapore Casebook Project (Lien Foundation via Centre for Biomedical Ethics, National University of Singapore); Consultation Director, Public Health Projects (Open Society Foundations); Project Co-Director, Professional Chaplaincy and Health Care Quality Improvement (Arthur Vining Davis Foundation); Project Co-Director, Addressing Pandemic Planning in Clinical Ethics Education (Providence Foundation); Project Investigator, Ethics of Improving Healthcare Quality and Safety (Agency for Healthcare Research and Quality); Project Co-Director, Promoting Patient Safety: An Ethical Basis for Policy Deliberation (Donaghue Foundation).

OTHER PROFESSIONAL ACTIVITIES

Scholarship and teaching

Practitioner Fellow, Bellagio Center, Rockefeller Foundation (May 31-June 14, 2018)

International Expert, Sheila Kitzinger Programme Seminar, “End-of-Life Decision-Making for Persons with Persistent Disorders of Consciousness,” Green Templeton College, University of Oxford (2017)

Lecturer, Seminar in Selected Problems of Sociology (Migration), Lehman College, City University of New York (2016 -)

Guest Lecturer on Narrative in Health Care Ethics, Short Course, Centre for Biomedical Ethics, Yong Loo Lin School of Medicine, National University of Singapore (2016)

Lecturer, Health Care Ethics, Yale University School of Nursing (2008-13)

Lecturer, Health Policy, Columbia University School of Social Work (2011)

Guest Lecturer on Ethics and Patient Safety, Learning Laboratory Program, Center for Complexity and Systems Thinking, Lund University, Sweden (2009, 2010)

Public service

ActionHealthNYC Community Advisory Panel, City of New York (2016-17)

Bioethics Steering Committee, White House Office of Science, Technology, and Policy Initiative on Cancer Diagnostics for Sub-Saharan Africa (2015 -)

Care and Coverage Subgroup, Mayor’s Task Force on Immigrant Health Access, City of New York (2014-15)

Expert Panel on Palliative Care, American Heart Association/American Stroke Association (2013-15)

National Consensus Conference on Building Compassionate Health Care Systems, George Washington University Medical School (2012)

Working Group, “Advance Decisions,” University of York, England and University of Cardiff, Wales (2012-13)

Sub-Working Group, National Vaccine Advisory Committee (NVAC) on Health Care Personnel (HCP) Influenza Vaccination, US Department of Health and Human Services (2010 -12)

ad hoc Evaluation Advisory Committee, Needs Assessment of NIH-Funded End of Life and Palliative Care Science, National Institute of Nursing Research (2010-12)

Advisory Panel, Clinical Ethics Network for Training Research and Support, National University of Singapore (2010-11)

Standing Committee on Clinical Ethics Consultation Affairs, American Society for Bioethics and Humanities (2009-10)
Bioethics Committee, Montefiore Medical Center, Bronx, NY (2005 -)
Editorial Committee Member, *Hastings Center Report* (2009 -)
Reviewer, *Health Affairs*, *Annals of Internal Medicine*, *BMJ*, Oxford University Press, Georgetown University Press, Johns Hopkins University Press, and other medical journals, scholarly presses, and professional curricula

PUBLICATIONS

BOOKS

N Berlinger, *Are Workarounds Ethical? Managing Moral Problems in Health Care Systems* (OUP, 2016)

N Berlinger, B Jennings, and SM Wolf, *The Hastings Center Guidelines for Decisions on Life-Sustaining Treatment and Care Near the End of Life: Revised and Expanded Second Edition* (OUP, 2013; Japanese translation, 2016)

N Berlinger, *After Harm: Medical Error and the Ethics of Forgiveness* (Johns Hopkins University Press, 2005)

JJ Chin, N Berlinger, MC Dunn, CWL Ho, MK Gusmano, eds., *Making Difficult Decisions with Patients and Families: A Singapore Casebook* (National University of Singapore, January 2014) Full text: www.bioethicscasebook.sg

JJ Chin, N Berlinger, MC Dunn, MK Gusmano, eds. *Caring for Older People in an Ageing Society: A Singapore Bioethics Casebook, Volume II* (National University of Singapore, May 2017) Full text: www.bioethicscasebook.sg

POLICY RECOMMENDATIONS

WG Anderson, N, Berlinger, J Ragland, L Mills, B Egan, B Hendel-Paterson, C Wiencek, H Epstein, E Howell. "Hospital-Based Prognosis and Goals of Care Discussions with Seriously Ill Patients: A Pathway to Integrate a Key Primary Palliative Care Process into the Workflow of Hospitalist Physicians and their Teams." Society of Hospital Medicine and The Hastings Center, 2017.

LT Braun, KL Grady, JS Kutner, E Adler, N Berlinger, et al., "Palliative Care and Cardiovascular Disease and Stroke: A Policy Statement from the American Heart Association/American Stroke Association," *Circulation*. Published online before print August 8, 2016 <http://dx.doi.org/10.1161/CIR.0000000000000438>

N Berlinger, C Calhoon, MK Gusmano, and J Vimo, "Undocumented Patients and Access to Health Care in New York City: Identifying Fair, Effective, and Sustainable Local Policy Solutions: Report and Recommendations to the Office of the Mayor of New York City," The Hastings Center and the New York Immigration Coalition, April 2015. Cited in: "Holes in the Safety Net: Obamacare and the Future of New York City's Health and Hospitals Corporation," Office of the New York City Comptroller, May 2015.

N Berlinger, MK Gusmano, and K Maschke, "Doing Good or Doing Harm? Toward an Organizational Ethics Framework for Donors to Health-Related Programs in Compulsory Drug Detention Centers," background paper commissioned by the International Harm Reduction Development Program, Public Health Program, Open Society Institute, March 2010

N Berlinger and J Moses, "The Five People You Meet in a Pandemic – and What They Need From You Today," *Hastings Center Bioethics Backgrounder*, November 2007; selected for inclusion in "Promising Practices: Pandemic Influenza Preparedness Tools," a peer-reviewed database maintained by CIDRAP and the Pew Center on the States; www.pandemicpractices.org/practices/resource.do?resource-id=301&interest-id=6

SELECTED BOOK CHAPTERS AND CO-EDITED COLLECTIONS

N Berlinger and A Jost, "Nonmedical Exemptions to Mandatory Vaccination: Personal Belief, Public Policy, and the Ethics of Refusal," in K Wailoo, J Livingston, S Epstein, R Aronowitz, eds., *Three Shots at Prevention: The HPV Vaccine and the Politics of Medicine's Simple Solutions* (Johns Hopkins University Press, 2010)

CM Ulrich, C Grady, AM Hamric, and N Berlinger, eds., *Nurses at the Table: Nursing, Ethics, and Health Policy*, special report, *Hastings Center Report* 46, no. 5 (2016): S1-S51.

N Berlinger, “‘Missing the Mark’: Medical Error, Forgiveness, and Justice,” in VA Sharpe, ed., *Accountability: Patient Safety and Policy Reform*. Washington, D.C.: Georgetown University Press, 2004: 119-34

SELECTED OTHER PUBLICATIONS: PUBLIC HEALTH, HUMAN RIGHTS, AND SOCIAL ETHICS

Peer-reviewed articles, invited commentaries, and essays

N Berlinger, “More Than Just Sanctuary, Migrants Need Social Citizenship,” *Aeon* (August 29, 2017) Full text: <https://aeon.co/ideas/more-than-just-sanctuary-migrants-need-social-citizenship>

N Berlinger, L Guidry-Grimes, and A Hulkower, “Knowledge is Key for Safety-Net Providers,” *Health Progress* (July-August 2017): 9-14

N Berlinger, “Undocumented Immigrants and Access to Rehabilitation Services: Safety and Harm in the Aftermath of Occupational Injury,” *PM&R* 9 (2017): 408-10

L Cervantes, S Fischer, N Berlinger, et al, “The Illness Experience of Undocumented Immigrants with End-stage Renal Disease,” *JAMA Internal Medicine* 177, no. 4 (2017): 529-535

N Berlinger, “When Policy Produces Moral Distress: Reclaiming Conscience,” *Hastings Center Report* 46, no. 2 (2016): 32-34

S Davis and N Berlinger, “Moral Progress in the Public Safety Net: Access for Transgender and LGB Patients,” in *LGBT Bioethics: Visibility, Disparities, and Dialogue*, special report, *Hastings Center Report* 44, no. 5 (2014): S45-S47.

N Berlinger, MK Gusmano, and E Turbiner, “Revisiting ‘The Clinic’: Ethical and Policy Challenges in US Community Health Centers,” *Health Economics, Policy and Law* 9, no. 4 (2014): 425-34

N Berlinger and MK Gusmano, “Undocumented Immigrants and Access to Health Care,” Executive Summary (Hastings Center, March 2013): 1-4. <http://www.undocumentedpatients.org/executive-summary/>

N Berlinger and MK Gusmano, “Undocumented Immigrants and Access to Health Care,” *Encyclopedia of Bioethics*, fourth edition, 2013

N Berlinger and R Kaebnick, “Whose Hands?: Global Migration, Elder Care, and the Mothers of Others,” *Virtual Mentor* 2013; 15: 761-766

MK Gusmano and N Berlinger, “Undocumented Immigrants and Child Health: What Are the Issues?,” *Communities and Banking* (the Journal of the Federal Reserve of Boston) June 2013: 14-15

N Berlinger and R Raghavan, “The Ethics of Advocacy for Undocumented Patients,” *Hastings Center Report* 43, no.1 (2013): 14-17

B Boltin and N Berlinger, “Values Engineering: The Ethics of Design in Community Health Centers,” *Hastings Center Report* 41, no 1 (2011): 27-28

R Saucier, N Berlinger, N Thomson, MK Gusmano, D Wolfe, “The Limits of Equivalence? Ethical Dilemmas in Providing Care in Drug Detention Centers,” *International Journal of Prisoner Health* 6, no. 2 (2010):81-87

N Berlinger and J Moses, "Pandemic Flu Planning in the Community: What Can Clinical Ethicists Bring to the Public Health Table?" *CQHE* 17, no. 4 Fall 2008: 468-70

N Berlinger, "Flu Pandemic and the Fair Allocation of Scarce Life-Saving Resources: How Do We Make the Hardest of Choices?" *Hastings Center Bioethics Backgrounder*, September 2006

N Berlinger, "Parental Resistance to Childhood Immunizations: Clinical, Ethical and Policy Considerations," *American Medical Association Virtual Mentor*. 2006; 8:681-684.

N Berlinger, "Doing Ethics in an Unintentional Christian Community: *Shantung Compound* Revisited," *Contemporary Justice Review* 8, no. 1 (2005): 39-44

SELECTED OTHER PUBLICATIONS: HEALTH CARE ETHICS AND MEDICAL HUMANITIES

Peer-reviewed articles, invited commentaries, and essays

N Berlinger, "Workarounds Are Routinely Used by Nurses – But Are They Ethical?," *American Journal of Nursing* 117, no. 10 (October 2017): 53-55.

J Moses, N Berlinger, MC Dunn, MK Gusmano, and JJ Chin, "Bioethics Casebook 2.0: Using Web-Based Design and Tools to Promote Ethical Reflection and Practice in Health Care," *Hastings Center Report* 45, no. 6 (2015): 19-25

SM Wolf, N Berlinger, and B Jennings, "40 Years of Work on End-of-Life Care – From Patients' Rights to Systemic Reform," *NEJM* 372; 7. February 12, 2015

N Berlinger, "Alzheimer's Disease, Biomarkers, and Suicide: Why We Need to Think About All Three Together," *Braingenethics Update* 5 (June 2014). <http://braingenethics.cumc.columbia.edu/>

N Berlinger, "Writing Wrongs: On Narratives of Moral Distress," *Narrative Inquiry in Bioethics* 3, no. 2 (2013): 131-37.

N Berlinger, "Why Clinical Oncologists Should Talk about the Price of Cancer Drugs," *Virtual Mentor*. 2013; 15:677-680

N Berlinger, R Barfield, and AR Fleischman, "Facing Persistent Challenges in Pediatric Decision-Making: New Hastings Center Guidelines," *Pediatrics* 132:5 (2013): 789-91

N. Berlinger, "Cueing 'The Conversation'," *Hastings Center Report* 43, no. 4 (2013): 29-30

JJ Chin, CW Ho, H Arima, R Ozeki, D-S Heo, MK Gusmano, and N Berlinger, "Integration of Palliative and Supportive Cancer Care in Asia," *The Lancet Oncology* Early Online Publication (April 14, 2012): doi:10.1016/S1470-2045(12)70141-9

G Fitchett, K Lyndes, W Cadge, N Berlinger, E Flanagan, J Misasi, "The Role of Professional Chaplains on Pediatric Palliative Care Teams: Perspectives from Physicians and Chaplains," *Journal of Palliative Medicine* 14, no. 6 (2011): 704-07

N Berlinger and M Gusmano, "Cancer Chronicity: New Research and Policy Challenges," *Journal of Health Services Research & Policy* 18, no. 2 (2011): 121-23.

N Berlinger, "Difficult Doctors and Rational Fears," *Hastings Center Report* 40, no. 4 (2010): 25-29

N Berlinger and AL Flamm, "Define 'Effective': The Curious Case of Chronic Cancer," *Hastings Center Report* 39, no. 6 (2009):17-20

SELECTED OTHER PUBLICATIONS: HEALTH CARE ORGANIZATIONAL ETHICS

Peer-reviewed articles, invited commentaries, and essays

N Berlinger and A Berlinger, "Culture and Moral Distress: What's the Connection and Why Does It Matter?,"

AMA Journal of Ethics 19, no. 6 (2017):608-616. <http://journalofethics.ama-assn.org/>

N Berlinger and E Dietz, "Time-out: The Professional and Organizational Ethics of Speaking Up in the OR," *AMA Journal of Ethics* 18, no. 9 (2016): 925-932. <http://journalofethics.ama-assn.org/>

N Berlinger, "Resolving Harmful Medical Mistakes—Is There a Role for Forgiveness?" *AMA Virtual Mentor*. 2011; 13:647-654

N Berlinger, "The Nature of Chaplaincy and the Goals of QI: Patient-Centered Care as Professional Responsibility," in "Can We Measure Good Chaplaincy?," essay set, final report of *Professional Chaplaincy and Health Care Quality Improvement* project, published in *Hastings Center Report* 38, no. 6 (2008): 30-33

R de Vries, N Berlinger, and W Cadge, "Lost in Translation: The Chaplain's Role in Health Care," in "Can We Measure Good Chaplaincy?," essay set, final report of *Professional Chaplaincy and Health Care Quality Improvement* project, published in *Hastings Center Report* 38, no. 6 (2008): 23-27

J Lynn, MA Baily, M Bottrell, B Jennings, RJ Levine, F Davidoff, D Casarett, J Corrigan, E Fox, MK Wynia, G Agich, M O'Kane, T Speroff, P Schyve, P Batalden, S Tunis, N Berlinger, L Cronenwett, JM Fitzmaurice, NN Dubler, B James, "The Ethics of Using Quality Improvement Methods in Health Care," *Annals of Internal Medicine* 146, no. 9 (2007): 666-73

N Berlinger and AW Wu, "Subtracting Insult from Injury: Addressing Cultural Expectations in the Disclosure of Medical Error," *Journal of Medical Ethics* 31 (2005): 106-08

N Berlinger, "Genetic Testing after Breast Cancer Diagnosis: Implications for Physician-Patient Communications," *Cambridge Quarterly of Healthcare Ethics* 13, no. 4 (2004): 417-9

N Berlinger, "Spirituality and Medicine: Idiot-Proofing the Discourse," *Journal of Philosophy and Medicine* 29, no. 6 (2004): 681-95

N Berlinger, "Fair Compensation without Litigation: Addressing Patients' Financial Needs in Disclosure," *Journal of Healthcare Risk Management* 24, no. 1 (2004): 7-11

N Berlinger, "Avoiding Cheap Grace: Medical Harm, Patient Safety, and the Culture(s) of Forgiveness," *Hastings Center Report* 33, no. 6 (2003): 28-36

N Berlinger, "Broken Stories: Patients, Families, and Clinicians after Medical Error," *Literature and Medicine* 22, no. 2 (2003): 230-40

N Berlinger, "What Is Meant by Telling the Truth: Bonhoeffer on the Ethics of Disclosure," *Studies in Christian Ethics* 16, no. 2 (2003): 80-92

Blog posts and brief communications (selected)

On migrants, migration, and related topics (older *Bioethics Forum* posts may lack links):

N Berlinger and MK Gusmano, "New Homeland Security Rules and Health Care Access for Undocumented Immigrants," *Bioethics Forum*, February 27, 2017. <http://www.thehastingscenter.org/new-homeland-security-rules-health-care-access-undocumented-immigrants/>

N Berlinger and MK Gusmano, "Health Care Access for Undocumented Immigrants Under the Trump Administration," *Bioethics Forum*, December 19, 2016. <http://www.thehastingscenter.org/health-care-access-undocumented-immigrants-trump-administration/>

N Berlinger and MK Gusmano, Letter to the editor (in response to Rachel Aviv article on migrant workers in New York City), *The New Yorker*, May 23, 2016. <http://www.newyorker.com/magazine/2016/05/23/the-mail-may-23-2016>

N Berlinger and C Rath, "El agua no es potabo: Immigration and Public Health Policy in Flint," *Bioethics Forum*,

February 17, 2016.

http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7760&blogid=140&terms=rath+and+%23filename+*.html#ixzz42RQrQj2V

N Berlinger, "The Supreme Court and Health Care Access for Undocumented Immigrants," *Bioethics Forum*, January 19, 2016. <http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7710&blogid=140#ixzz42RR9O6wh>

N Berlinger, "No ID in NC: Undocumented immigrants and the Identification Problem," *Bioethics Forum*, October 29, 2015. <http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7641&blogid=140#ixzz42RPV58Wo>

N Berlinger, "Ethics at the Chocolate Factory," *Bioethics Forum/OUP Blog*, October 21, 2015. <http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7635&blogid=140>

N Berlinger, Letter to the editor (in response to Jeffrey Toobin article on undocumented immigrants), *The New Yorker*, August 24, 2015. <http://www.newyorker.com/magazine/2015/08/24/the-mail-from-the-august-24-2015-issue>

N Berlinger, "Health Care as Hospitality": Organizational Ethics in a Migrant Health Clinic" (January 28, 2014)

N Berlinger, "Undocumented Doctors' and the Health of the Dreamers" (July 2, 2013)

N Berlinger and MK Gusmano, Letter to the editor (in response to Nina Bernstein article on proposed cuts to safety-net hospitals serving undocumented populations), *The New York Times*, August 6, 2012.

<http://www.nytimes.com/2012/08/07/opinion/immigrant-health-care.html>

N Berlinger, "The Minimalist as Maximalist: Food Ethics and Workers' Rights" (June 13, 2012)

On other topics in health:

N Berlinger, "Beyond Good Deaths and Angry Families: Improving End-of-Life Care in the Community," *Journal of Aging Life Care* (Summer 2016):

<http://www.aginglifecarejournal.org/beyond-good-deaths-and-angry-families-improving-end-of-life-care-in-the-community/>

N Berlinger, "This is the first time I've been asked that question." Hillary Clinton on PAD," *Bioethics Forum*, February 5, 2016: <http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7750&blogid=140#ixzz42RQiUApZ>

N Berlinger, JJ Chin, MK Gusmano, and MC Dunn, "Singapore Case Notes: In the Community, Who is Ethics Education For?" *Bioethics Forum*, March 22, 2016 <http://www.thehastingscenter.org/bioethicsforum/#ixzz44JFWorE9>

N Berlinger, JJ Chin, MK Gusmano and MC Dunn, "Reframing 'Family' Caregiving in the World's Fastest Aging Society" *Bioethics Forum*, October 23, 2015

<http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7636&blogid=140>.

N Berlinger, "Beyond the "Silver Tsunami": Toward an Ethic for Aging Societies," *Bioethics Forum*, July 21, 2015

<http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7515&blogid=140>

SM Wolf, N Berlinger, and B Jennings, "Dying: Closing the Gap between What We Know and What We Do," *Bill of Health*, Petrie-Flom Center, Harvard Law School, February 19, 2015

<http://blogs.law.harvard.edu/billofhealth/2015/02/19/dying-closing-the-gap-between-what-we-know-what-we-do/>

N Berlinger, "Assisted-Dying Provisions: California Legislature Says Yes, the U.K. Says No," *Bioethics Forum*, September 14, 2015.

http://www.thehastingscenter.org/Bioethicsforum/Post.aspx?id=7573&blogid=140&terms=berlinger+and+%23filename+*.html

N Berlinger and J Lowers, "Consider Advance Care Planning Needs for LGBT Patients," *Medpage*, August 24, 2015

<http://www.medpagetoday.com/PrimaryCare/GeneralPrimaryCare/53203>

MZ Solomon and N Berlinger, "Seizing a Medicare Moment to Improve End-of-Life Care," *Time*, July 31, 2015

<http://time.com/3980105/seizing-a-medicare-moment-to-improve-end-of-life-care/>

SELECTED PRESENTATIONS IN PUBLIC HEALTH, HUMAN RIGHTS, SOCIAL ETHICS (excluding grand rounds)

"Undocumented Immigrants and Health Care Access: Resources for Journalists," Association of Health Care Journalists, Orlando, FL, April 22, 2017

"Ethical Challenges in Medical-Legal Collaboration on Behalf of Undocumented Immigrants: What are the 'Difficult' Cases?" LegalHealth Division, New York Legal Assistance Group, NYC, January 10, 2017

"Undocumented Immigrants as Patients, Community Members, and Social Citizens: Organizational Ethics Supporting Local Policy Strategies," Mount Sinai School of Medicine, NYC, December 9, 2016

"Patients Without Passports: Undocumented Immigrants and the Challenges of Providing Good Care in the Safety-Net," Medical Center Hour, University of Virginia, Charlottesville, VA, September 28, 2016

- “When the State Says “No,” Who Says “Yes”?: Local Solutions to Improve Health Care Access for Undocumented Immigrants,” Clinical Ethics Network of North Carolina, Asheville, NC, September 18, 2015
- “Identifying Fair, Effective, and Sustainable Local Policy Solutions: Undocumented Immigrants and Access to Health Care in New York City,” Illinois Coalition for Immigrant and Refugee Rights, Chicago, IL, July 8, 2015
- “Undocumented Immigrants and Access to Health Care: Ethical and Practical Challenges for Hospital Case Managers,” American Case Managers Association-North Carolina, New Bern, NC, March 19, 2015
- “Caring for Undocumented Patients: Organizational Ethics and Social Justice in County Hospital Systems,” American Society for Bioethics and Humanities, October 16, 2014.
- “Undocumented Immigrants and Access to Health Care: Ethical Challenges in a ‘New Gateway’ State,” Clinical Ethics Network of North Carolina, Chapel Hill, NC, February 21, 2014
- “Toward Consensus on Health Care for Undocumented Immigrants,” American Society for Bioethics and Humanities, Washington, DC, October 20, 2012
- “Recognizing the Other as Us: Undocumented Immigrants and Access to Health Care,” Jewish Theological Seminary, NYC, April 23, 2012
- “Doing Good or Doing Harm? Toward an Organizational Ethics Framework for Donors to Health-Related Programs in Compulsory Drug Detention Centers,” Open Society Institute, Washington, DC, April 1, 2010
- “Rights, Principles, Data: Integrating Human Rights, Bioethics, and Empirical Findings to Improve Health and Health Care,” Conference on the Convention on Human Rights and Biomedicine, Steering Committee on Bioethics, Council of Europe, Strasbourg, France, November 3, 2009
- “Nonmedical Exemptions to Mandatory Vaccination: Personal Belief, Public Policy, and the Ethics of Refusal,” Cancer Vaccines for Girls?: The Science, Ethics, and Cultural Politics of HPV Prevention, Rutgers, The State University of New Jersey, New Brunswick, NJ May 16, 2008
- “Making Ethical Decisions During a Pandemic: Three Duties and Five People You Need to Know,” Public Health Preparedness Summit, Atlanta, GA, February 22, 2008
- “Bonhoeffer’s Conscience Clauses: *Ethics* and the Ethics of Refusal,” Bonhoeffer: Theology and Social Analysis Group, American Academy of Religion, Washington, DC, November 18, 2006
- “Conscientious Objection and Immunization Refusal,” Institute for Ethics, American Medical Association, Chicago, IL, April 24, 2006
- “When the Subject is Torture(d): Torture, Terror, Religion, and Research Ethics,” American Academy of Religion, Philadelphia, PA, November 19, 2005
- “Conscientious Objection and Access to Reproductive Health Care Services: Gender, Justice, and Shame,” American Academy of Religion, Philadelphia, PA, November 19, 2005
- “Conscientious Objection in the Military and in Health Care,” Philosophy Forum, U.S. Military Academy, West Point, NY, April 4, 2005

SELECTED PRESENTATIONS IN HEALTH CARE ETHICS AND MEDICAL HUMANITIES (excluding grand rounds)

- “From Clinic to Community: Teaching and Doing Ethics in Care Work,” International Conference on Clinical Ethics Consultation (ICCEC), Singapore, May 26, 2017
- “Primary Palliative Care in the Hospital: Integrating Difficult Tasks into Normal Clinical Work, Avoiding ‘Ethics’ Crises,” Plenary, International Conference on Clinical Ethics Consultation (ICCEC), Singapore, May 26, 2017
- “Beyond ‘Good Deaths’ and ‘Angry Families’: Caring for People in an Aging Society,” Keynote, Aging Life Care Association Annual Conference, San Antonio, TX May 4, 2017
- “Demystifying Difficult Discussions: Strategies and Skills to Equip Hospitalists for High Quality Goals of Care Conversations with Seriously Ill Patients and their Families,” Society of Hospital Medicine Annual Meeting, Las Vegas, NV, May 2, 2017
- “End-of-Life Decision-Making in the United States: Legal and Ethical Consensus and Continuing Debates,” LegalHealth/New York Legal Assistance Group, NYC, April 27, 2017
- “End Of Life Decision-Making For Patients In Prolonged Disorders Of Consciousness: Ethics, Law & Policy In the United States,” Sheila Kitzinger Programme Seminar on End-of-Life Decision-Making for Persons with Persistent Disorders of Consciousness, Green Templeton College, University of Oxford, England, April 4, 2017
- “Beyond ‘Good Deaths’ and ‘Angry Families’: Improving Care for People Near the End of Life,” End of Life Care Coalition of Eastern Carolina, Greenville, NC, April 28, 2016
- “Improving Care Near the End of Life: How Can We Create the Systems We Need? 14th Annual Cancer Symposium, University of Wisconsin-Madison, November 6, 2015

- “Improvising Humanity: Using Applied Arts to Improve End-of-Life Care,” American Society for Bioethics and Humanities, San Diego, CA, October 17, 2014
- “What Do We Mean by ‘Hope’ Near the End of Life, and Why Does This Matter?,” Actionmarguerite, Winnipeg, Manitoba, Canada, October 1, 2014
- “Making Difficult Decisions about the End of Life: Continuing and Emerging Challenges in Technological Societies,” Chinese University of Hong Kong Centre for Bioethics, Prince of Wales Hospital, Hong Kong, July 15, 2014
- “Casebook 2.0: Lessons from an International Project to Develop a Web-Based Casebook for Clinicians in Singapore,” World Congress of Bioethics 12th Annual Conference, Mexico City, June 26, 2014
- “Bioethics on Deadline: Brain Death, Families, and the Law,” Association of Health Care Journalists, Denver, CO, March 27, 2014
- “Improving Care Near the End of Life: What Good Can Ethics Do?,” Keynote Lecture, Japan Association for Bioethics 25th Annual Meeting, University of Tokyo, Tokyo, Japan, December 1, 2013
- “Facing Persistent Challenges in Pediatric Decision-Making: New Hastings Center Guidelines,” Program in Women and Children’s Bioethics, Columbia University College of Physicians and Surgeons, NYC, November 21, 2013
- “Integrating Conflict Resolution into Ethics Guidance for End-of-Life Care: Challenges and Opportunities,” Journal of Conflict Resolution Annual Symposium, Cardozo School of Law, NYC, November 18, 2013
- “Avoiding Harm and Improving Care Near the End of Life: What Good Can Ethics Do?” The Daniel W. Foster, M.D. Visiting Lectureship in Medical Ethics, University of Texas Southwestern, Dallas, TX, November 12, 2013
- “Vermont's Act 39: Ethical Issues for Physicians, Hospice Workers, and Institutions Caring for Persons Near the End of Life,” Vermont Ethics Network, Fairlee, VT, October 29, 2013
- “Improving Care Near the End of Life: Why It’s Still So Difficult,” Moderator, American Society for Bioethics and Humanities, Atlanta, GA, Friday, October 25, 2013
- “Living with Cancer: Chronicity and its Implications for Good Cancer Care,” Queen’s University, Belfast, Northern Ireland, September 16, 2013
- “Advance Decisions in the US Context: What Have We Learned, Where Are We Going?,” University of Cardiff Law School, Cardiff, Wales, May 20, 2013 (excerpts broadcast on BBC Radio Wales)
- “*Guidelines for Decisions on Life Sustaining Treatment and Care Near the End of Life: A New Resource for the Clinical Ethics Community*,” West Virginia Network of Ethics Committees Symposium, Roanoke, WV, May 8, 2013
- “*Guidelines for Decisions on Life-Sustaining Treatment and Care Near the End of Life: Through the Singapore Lens*,” Lien Centre for Palliative Care, Duke-NUS Graduate Medical School, Singapore, March 28, 2013
- “Improving Care Near the End of Life: What Good Can ‘Ethics’ Do?,” EOL/Palliative Care Special Interest Group & Clinical Ethics Special Interest Group, National Institutes of Health, Bethesda, MD, March 4, 2013
- “Improving Care Near the End of Life: What Good Can Ethics Guidelines Do?” Hospice and Palliative Care Federation of Massachusetts, October 17, 2012
- “Improving Care Near the End of Life: What Good Can Ethics Guidelines Do?,” Bioethics Centre, University of Otago, Dunedin, New Zealand, July 17, 2012
- “Cancer as a Chronic Illness: What are the Ethical Issues for Oncology?,” The Lancet Asian Oncology Summit, Singapore, April 15, 2012
- “Surrogate Decision-Making in the United States: Policy, Practice, Trends, and Challenges,” University of York, York, England, April 3, 2012
- “Practicing Solidarity with the Sick: Palliative Care and the Ethics of Chronicity,” American Public Health Association, Washington, DC, November 1, 2011
- “How Should a Hospital’s Ethics Committee Support Good Care?: Perspectives from the United States,” Korean Society for Medical Ethics, Seoul, Korea, October 22, 2011
- “Caring for Patients with Chronic Cancer: What are the Ethical Issues?,” Korean Society for Medical Ethics, Seoul, Korea, October 22, 2011
- “Improving Care Near the End of Life: What Good Can Ethics Guidelines Do?,” BayCare Health System/Florida Bioethics Network, Clearwater, FL, October 12, 2011
- “Spiritual and Existential Care: Recognizing and Responding to Distress,” Hospice and Palliative Nurses Association, Pittsburgh, PA, September 17, 2011
- Panelist, “The Ethics of Science at the End of Life,” The Science of Compassion: Future Directions in End-of-Life and Palliative Care, National Institute of Nursing Research, August 10, 2011
- “‘It’s Against Our Religion’: Understanding and Resolving Religious Objections in Treatment Decision-Making,” The HealthCare Chaplaincy, NYC, February 24, 2011
- “Preventing, Managing, and Resolving Conflicts in Health Care,” Clinical Ethics Consultation Conference, Centre for

- Biomedical Ethics, National University of Singapore, Singapore February 18, 2011
- “Treatment Decision-Making and Care Near the End of Life: Ethics Guidance for Pediatric Care Settings,” National Research Institute for Child Health & Development, Setagaya, Tokyo, Japan, February 15, 2011
- “Taking Seriously Ill People Seriously: Ethics and Policy Dimensions of the Chronic Disease/End-of-Life Care Continuum,” GABEX International Conference, University of Tokyo, Tokyo, Japan, February 11, 2011
- “Wishful Thinking: On the Grammar of ‘Hope’ Near the End of Life,” Columbia University Seminar on Death, NYC, November 10, 2010
- “What Does It Mean to Be Ethically Competent in End-of-Life Care?” Louisiana State University Health Sciences Center, New Orleans, LA, March 20, 2010
- “Improving Care Near the End of Life: What Good Can Ethics Guidelines Do?,” 2nd Horiba GABEX International Conference, University of Tokyo, Tokyo, Japan, January 10, 2010
- “Mapping Model Programs for Pediatric Palliative Care: How the Chaplain Supports the Team,” Texas Children’s Hospital, Houston, TX, October 21, 2009
- “Conscientious Objection and Moral Distress,” Jerome Medalie End-of-Life Issues Study Group, Yale Interdisciplinary Bioethics Center, New Haven, CT, September 1, 2009
- “Displaced Persons: Cancer Survivors and the Future of Cancer Care,” American Society for Bioethics and Medical Humanities, Cleveland, OH, October 26, 2008
- “You Should Be So Lucky: Cultural Narratives of ‘Cancer Survivorship,’” Narrative Medicine Rounds, College of Physicians and Surgeons, Columbia University, NYC, October 1, 2008
- “What Good Can Guidelines Do?: The Role of Ethics Guidelines in Interdisciplinary Ethics Education,” Conference on Access to Palliative Care and Hospice, National Hospice and Palliative Care Organization, Minneapolis, MN, August 18, 2008
- “Breast Cancer as a Twice-Told Tale: Narrative Ethics and Moral Luck,” Bioethics Symposium, Smith College, Northampton, MA, March 27, 2008
- “Improving End of Life Care: What Good Can Guidelines Do?,” Association for Practical and Professional Ethics, San Antonio, TX, February 23, 2008
- “Conscience and Dissent in Medicine,” West Point-Hastings Center Seminar, U.S. Military Academy, West Point, NY April 4, 2007
- “Ethics in Chaplaincy,” Pennsylvania Society of Chaplains, Carlisle, PA, April 3-4, 2006
- “Sacred Fools and Heroic Crips: Science and the Myth of Religious Consciousness,” American Academy of Religion Annual Meeting, Atlanta, GA, November 23, 2003
- “Idiot-Proofing the Discourse of Spirituality and Medicine: A Religious Studies Critique,” American Society for Bioethics and Humanities, Montreal, Canada, October 25, 2003

SELECTED PRESENTATIONS IN ORGANIZATIONAL ETHICS (excluding grand rounds)

- “Getting Creative, Bending the Rules, Kicking the Problem: Workaround Behaviors and the Clinical Management of Health Policy,” Hillman Scholars Program University of Pennsylvania School of Nursing, April 14, 2017
- “Getting Creative, Bending the Rules, Kicking the Problem: Workaround Behaviors and the Clinical Management of Health Policy,” Institute for Health, Health Care, Policy and Aging Research, Rutgers University, New Brunswick, NJ, December 1, 2016
- “Making It Work, Getting Creative, Bending the Rules, Kicking the Problem: Workaround Behaviors and the Ethics of Managing Obstacles,” Center for Bioethics and Social Science in Medicine, University of Michigan Medical School, Ann Arbor, MI, November 10, 2016
- “Workaround Behaviors in Complex Systems: Implications for Thinking About and Doing Health Care Organizational Ethics,” Organizational Ethics Affinity Group, American Society for Bioethics and Humanities Annual Meeting, Washington, DC, October 8, 2016
- “Nurses at the Table: Nursing and Organizational Ethics,” (panelist), American Society for Bioethics and Humanities Annual Meeting, Washington, DC, October 6, 2016
- “How the Job (Really) Gets Done: Workarounds and Problem Management in Health Care Organizations,” National University Hospital, Singapore, August 22, 2016
- “Hacking Health Care Work: Can Moral Psychology Shed Light on Ethical Problems That ‘Ethics’ Can’t Resolve?,” Bioethics Meets Moral Psychology Symposium, The Hastings Center/Open Society Foundations, New York City, May 19, 2016
- “How the Job (Really) Gets Done: Workarounds and the Management of Safety and Harm in Health Care Organizations,”

- Organizational Ethics Consortium, Countway Library of Medicine, Harvard Medical School, Boston, MA, May 13, 2016
- “The Ethics of Workarounds in Health Care,” Faculty Lecture, Department of Medical Ethics and Health Policy, University of Pennsylvania, Philadelphia, PA, November 18, 2014
- “Workarounds Are an Ethical Issue,” Summit on Moral Distress, American Association of Critical-Care Nurses, Denver, CO, May 21, 2014
- “After Harm: Medical Error and the Ethics of Forgiveness,” University of Texas Health Science Center, San Antonio, Texas, March 19, 2013
- “Fair Game?: Working the System and Bending the Rules,” Plenary Lecture, Australasian Association of Bioethics and Health Law Conference, Auckland, New Zealand, July 14, 2012
- “Are Workarounds Ethical?,” Plenary Lecture, Australasian Association of Bioethics and Health Law Conference, Auckland, New Zealand, July 12, 2012
- “Error and Forgiveness as Ethical Issues,” Key Centre for Ethics, Law, Justice & Governance, Griffith University, Brisbane, Australia, November 23, 2011
- “The Ethics of Avoidance in Health Care,” Keynote Address, Association of Salaried Medical Specialists, Wellington, New Zealand, November 18, 2011
- “Are Workarounds Ethical?,” BayCare Health System/Florida Bioethics Network, Clearwater, FL, October 12, 2011
- “After Harm: Medical Error and the Ethics of Forgiveness,” 1st Nordic Patient Safety Conference, Stockholm, Sweden, May 20, 2010
- “The End is Where We Start From: Forgiveness After Medical Harm,” Alpert Medical School, Brown University, Providence, RI, February 24, 2010
- “Are Work-Arounds Ethical? Thinking Critically about Clinical Practice,” Nursing Arts, Rhode Island Hospital, Providence, RI, February 23, 2010
- “After Harm: Medical Error and the Ethics of Forgiveness,” Eighth Annual Colorado Patient Safety Conference, Colorado Patient Safety Coalition, Denver, CO, November 14, 2008
- “After Harm: Medical Error and the Ethics of Forgiveness,” Joshua Sasaki Patient Safety Symposium, Methodist Children’s Hospital of South Texas, San Antonio, TX, November 4, 2008
- “Forgiveness After Medical Harm: Cultural Values and Ethical Perils,” Jessie Stewart Richardson Lecture, University of Virginia Medical Center, Charlottesville, VA, February 27, 2008
- “Apology and Liability after Medical Mistakes,” Yale University School of Medicine, New Haven, CT, March 27, 2007
- “Truth-Telling, Disclosure, and the Theology of Forgiveness,” Virginia Chaplains Association, Virginia Beach, VA, October 5, 2006
- “Bad Apples and Swiss Cheese: What Every Nurse Should Know (and Do) About Medical Mistakes,” Keynote Address, National Primary Care Conference, Nurse Practitioner Associates for Continuing Education, Chicago, IL, September 16, 2006
- “Fair Compensation without Litigation: Addressing Patients’ Financial Needs in Disclosure,” Utah Society for Healthcare Risk Management, Salt Lake City, UT November 18, 2005
- “QI: What Every Hospital Chaplain Should Know About Quality Improvement,” Association of Professional Chaplains/National Association of Catholic Chaplains Annual Meeting, Albuquerque, NM, April 11, 2005
- “Truth Telling After Adverse Events: Understanding the Chaplain’s Role,” Association of Professional Chaplains/National Association of Catholic Chaplains Annual Meeting, Albuquerque, NM, April 10, 2005
- “Toward Genetic Competency in Pastoral Care: Pedagogy, Practice, Ethics,” Society of Christian Ethics, Miami, FL, January 7, 2005
- “Genetic Competency as a Pastoral Care Challenge,” American Society for Bioethics and Humanities, Philadelphia, PA, October 29, 2004
- “Patient Safety: Ethical Considerations in Policy Development,” The Quality Colloquium, Cambridge, MA, August 22, 2004
- “Genetic Competency in Pastoral Care: Crafting Policy to Guide Practice,” Human Genetics Policy Development Committee, National Council of Churches, NYC, June 3, 2004
- “Erratography: Ethics and Form in Narratives of Medical Mistakes,” Narrative: An International Conference, Burlington, VT, April 23, 2004
- “Broken Stories: Patients, Families, and Clinicians After Medical Error,” Narrative Medicine Rounds, College of Physicians and Surgeons, Columbia University, NYC, June 5, 2003
- “Medical Error and the Culture(s) of Forgiveness,” American Academy of Religion, Toronto, Canada, November 24, 2002

“Bonhoeffer on Truth Telling: Relevance for Reconciliation after Harm,” American Academy of Religion, Toronto, Canada, November 24, 2002
“Medical Error in the Cultural Context,” David Rodgers Health Policy Colloquium, New York Weill-Cornell Medical Center, NYC, October 23, 2002

EDUCATION

University of Glasgow	1984-1988	PhD in English Literature
Dissertation: “ <i>Corpus hominis, organum Dei</i> : George Herbert and the Protestant Meditative Experience”		
Union Theological Seminary	1999-2002	MDiv in Christian Ethics
Thesis: “What is Meant by Telling the Truth: Disclosure After Harm as Ethic of Responsibility”		
Smith College	1980-1984	BA in English and History

Selected academic honors: Traveling Fellow, Union Theological Seminary, 2002-2003; Union Scholar, Union Theological Seminary, 1999-2002; University Scholar, University of Glasgow, 1984-1987

Prior positions: Director of Development, Creative Capital Foundation, NYC (1999-2000); Director of Development, Alliance of Resident Theatres/New York, NYC (1993-1999); Director of Development, Center for Constitutional Rights, NYC (1992-1993); Director of Development, Hyacinth AIDS Foundation, New Brunswick, NJ (1988-1992)